

We Manage Local Government Boundaries, Evaluate Municipal Services, and Protect Agriculture

Agenda Item 7d (Action)

TO:	Local Agency Formation Commission
PREPARED BY:	Brendon Freeman, Executive Officer Dawn Mittleman Longoria, Analyst II
MEETING DATE:	April 5, 2021
SUBJECT:	Appointment of Outreach Committee Member

RECOMMENDATION

It is recommended the Commission appoint a member to the ad hoc Outreach Committee.

BACKGROUND AND SUMMARY

The Commission previously established an ad hoc Outreach Committee with two members for purposes of determining options and resources needed to develop a communications and outreach strategy. The Outreach Committee will terminate after its strategy has been implemented.

The Outreach Committee developed a draft Outreach Plan, included as Attachment One. Alternate Commissioner Kahn currently serves on the Outreach Committee. Former Commissioner Kenneth Leary vacated the other seat on the Outreach Committee. Staff recommends the Commission appoint a member to fill the vacant seat on the Outreach Committee.

ATTACHMENT

1) Outreach Plan: *Napa LAFCO at a Glance*

Margie Mohler, Chair Councilmember, Town of Yountville

Mariam Aboudamous, Commissioner Councilmember, City of American Canyon

Beth Painter, Alternate Commissioner Councilmember, City of Napa Diane Dillon, Vice Chair County of Napa Supervisor, 3rd District

Brad Wagenknecht, Commissioner County of Napa Supervisor, 1st District

Ryan Gregory, Alternate Commissioner County of Napa Supervisor, 2nd District Vacant Representative of the General Public

Eve Kahn, Alternate Commissioner Representative of the General Public

> Brendon Freeman Executive Officer



Napa LAFCO at a Glance

Program Status: Pilot Program

Goals:

- 1. Build trust in the community
- 2. Provide transparency it is our duty to tell people what we do
- 3. Make Napa LAFCO more visible and less obscure
- 4. Provide reliable, consistent information and facts

Target Audience:

- 1. Elected officials (especially newly elected)
- 2. Local agencies
- 3. Real estate and land use professionals
- 4. Agricultural industry
- 5. Hospitality industry
- 6. Miscellaneous interest groups and organizations
- 7. News media
- 8. General public

Principles:

- 1. Factual and neutral information
- 2. Environmentally sensitive outreach program
- 3. Cost effective
- 4. Leverage efforts

Implementation Strategy

The following are examples of outreach strategies discussed by the Committee. The Commission is invited to discuss these strategies and potential alternative strategies. With respect to available financial resources, it is important to note the Commission's adopted budget for fiscal year 2020-2021 does not include any dedicated funds for outreach efforts.

• <u>Islands Education and Outreach: New Page on Website (Budget Impact: \$49.50)</u> The Committee recommends performing dedicated education and outreach efforts related to annexation of unincorporated islands. Toward this end, staff recently authorized the Commission's website host, Planeteria, to add a new page dedicated to island annexation information on the agency's website. Staff expeditiously proceeded with this activity given the timely nature of island annexation discussions with City of Napa staff. The next step is for staff to add content to the new page. The Committee recommends additional outreach efforts including, but not limited to, conducting virtual public workshops, updating the Commission's informational flyer on island annexation, and potentially mailing a copy of the flyer to all landowners and residents within the islands. Staff will be contacting agencies that have conducted island workshops and developed informational documents.

• Social Media Engagement (Budget Impact: \$0)

Staff and interested members of the Commission would collectively allocate up to three hours per week creating social media content and engaging with the public. Examples of content include short videos of staff or members of the Commissioner explaining why LAFCOs are important and can provide a forum for discussion of local governmental issues. A student intern could be a valuable resource in the development a social media program.

• Informational Handouts (Budget Impact: \$0)

Staff has been attending regular teleconference meetings hosted by CALAFCO and the Commission's Executive Officer expressed concern that LAFCO's relevance would be scrutinized in response to COVID-19's impact on the economy. Several other LAFCOs shared the same concern and agreed to form a committee to focus on the right messaging for LAFCOs throughout the state to demonstrate the importance and potential of LAFCOs. The Commission's Executive Officer and Analyst II both served on the CALAFCO committee, which held several meetings and produced high quality informational handouts that are currently in draft form. Once finalized, the Outreach Committee recommends electronically disseminating CALAFCO's handouts as part of the Commission's outreach efforts.

• <u>Utilize LAFCO's Neutral Role (Budget Impact: \$0)</u>

LAFCO is uniquely positioned to collaborate with other local government agencies and look outside the typical silos. In this role LAFCO can facilitate cooperation, sharing of resources, and dissemination of information. The Countywide Water and Wastewater Municipal Service Review (MSR) has identified various agencies, some with robust resources and others struggling to survive. Implementation of the MSR can include identifying "warning signs" that an agency is in crisis. Although LAFCO does not have the authority to resolve all issues, it does have the mandate to shine a light on these issues. LAFCO can serve as a "clearinghouse" of information, studies, and solutions from across the state and across agency silos. The Commission may consider building on this recent success by scheduling more countywide MSRs for specific services as opposed to MSRs for individual agencies. This can be accomplished in the annual Work Program or through a future strategic planning workshop. The Commission is also invited to discuss preferences and strategies to disseminate information about MSRs and other relevant LAFCO activities to the target audience groups. • Leveraging Efforts (Budget Impact: \$0)

The Committee determined leveraging efforts of other agencies and organizations would be both cost effective and provide an opportunity to reach a wider audience. Methods to accomplish this include:

- 1. Dedicated efforts to proactively schedule Executive Officer presentations (virtual) to various organizations such as service clubs and local groups
- 2. Interviews and/or press releases to local media (e.g., Napa Valley Register, Napa Valley Marketplace Magazine)
- 3. Request other agencies to include a link to the LAFCO website on their websites
- <u>Additional Outreach Methods (Budget: \$0):</u> The Committee recognized that outreach regarding LAFCO has several challenges. The first challenge is making people aware that LAFCO exists. The next challenge is explaining what LAFCO does and why. Generally, an individual would not know to visit the LAFCO website. With this in mind, proactive methods of outreach were discussed by the Committee. The following provides a list of possible actions:
 - 1. Biannual Napa LAFCO open house for newly elected officials (when physical gatherings are allowed)
 - 2. Electronic distribution of the LAFCO Directory of Local Agencies
 - 3. Develop and electronically distribute a Napa LAFCO newsletter (annually or quarterly)